

What you are dealing with:
The Bell house, the Bell plinth and
the Congress Icons

Who you are dealing with:
Volunteers on your team,
the Team Leader,
your Diocesan Delegate,
the IEC 2012 Bell Coordinator
and
all those who will gather
in response to the Bell.

**The pattern of the Bell's pilgrimage in
your diocese and your involvement:**

- The Bell will be handed over to you by a neighbouring diocese. There is a 'road-side' prayer service that accompanies this special moment in the pilgrimage.
- Accompany the Bell to the designated venues, participating in visits and vigils.
- Participate in the final handing over of the Bell to the next diocese, wishing them well as they continue the pilgrimage.

Elements of the Pilgrimage:

- Joining the journey
- Singing the Congress Hymn
- Praying and distributing the Congress Prayer
- Praying with the Icons as the starting point for reflection
- Our lady of Refuge and St. John
- Christ the Pantocrator
- Elijah and the Raven
- Pentecost

Stay involved

- Volunteer for the Congress
- Register as a pilgrim
- Encourage others to get involved
- Tell others about your experience

Visit the Congress Website:

www.iec2012.ie



50th International Eucharistic Congress
June 10-17, Dublin 2012

The Eucharist: Communion with
Christ and with One Another



Pastoral formation before the visit of the Eucharistic Congress Bell

The Eucharistic Congress Bell began its pilgrimage through the Dioceses of Ireland on St. Patrick's Day in 2011. Like St. Patrick's Bell, the Congress Bell is being rung across the land calling God's people together, to hear anew the good news that God is present among us and calls us to communion. The forthcoming Eucharistic Congress offers us an opportunity to reflect together on the place of the Eucharist in our lives, as individuals and as communities.

The pilgrimage of the Congress Bell is dependent on the willingness of volunteers who will carry the Bell and bring it to cities, towns and parishes throughout the land. These volunteers have a unique opportunity to present an invitation within their local community to join the journey to the 50th International Eucharistic Congress in Dublin and express it's theme in a very practical way - as agents of Communion with Christ and with one another.



The Be-attitudes of the Congress Volunteer

Be energetic and enthusiastic:

- Our enthusiasm in being part of hosting the 50th International Eucharistic Congress should shine through everything we do for our pilgrims, leaving a positive, lasting impression.

Be welcoming:

- Greet everyone with a smile.
- Have a polite, caring approach.

Be informed and knowledgeable:

- Know the answers to the most frequently asked questions.
- Give clear, accurate directions and other information.

Be visible and proactive:

- Position ourselves so that we are easily accessible and can be approached for assistance.
- Anticipate pilgrim's needs and offer our assistance.
- Go out of our way to "make their day".

Be courteous and professional:

- Look the part - show the pride that we have in wearing our uniform at all times.
- Be kind, helpful and polite regardless of time pressures and other factors.

Be safe

- Act safe
- Think safe

CODE OF ETHICS AND GOOD PRACTICE

- Ensure your attitude and behaviour towards the pilgrims at all times respects

the rights, dignity and worth of every human being.

- Maintain appropriate boundaries when dealing with pilgrims.
- Respect the physical integrity of the pilgrims. This should not preclude normal spontaneous expressions of warmth or happiness provided they are acceptable to all parties concerned.
- Ensure that the privacy of the pilgrims is respected at all times.

IN CASE OF EMERGENCIES

- Be ready for them at all times
- Follow the instructions of your Team Leader, Diocesan Delegate and the Bell Pilgrimage Coordinator
- Direct people in a calm direct way to the nearest exit.

HAZARDS TO LOOK FOR

- **Blockages to entry / exit routes** - extremely dangerous and needs urgent attention. The capacity of any venue is based on the clear exit routes.
- **Litter and Debris** - health hazard if left, could cause a blockage, and could be a fire risk.
- **Items or substances that could cause slips or trips** - may cause injury or blockage to entry / exit.
- **Poor lighting** - extremely dangerous causing serious problems during entry / exit / during an emergency.

If you can fix the hazard yourself, then do so. Otherwise call on your Team Leader, Diocesan Delegate or the Bell Pilgrimage Coordinator who will arrange for it to be fixed. Remember - Never place yourself in danger.

Enjoy ourselves:

- Our enthusiasm will be contagious to our pilgrims.
- Go out of our way to be of assistance to them.
- Believe that God is doing far more than the eye can see!